

## **BRS Healthcare Shipping Policy**

### **1. Overview**

BRS Healthcare is committed to delivering your products safely and on time. This Shipping Policy outlines our procedures, delivery timelines, and responsibilities. By placing an order, you agree to the terms of this policy.

### **2. Order Processing**

- Orders are processed within **1–3 business days** after payment confirmation.
- During peak seasons or promotional periods, processing may take longer.
- Customers will receive a confirmation email once the order is processed.

### **3. Shipping Methods and Delivery**

- We ship products using **reliable courier services** across India.
- Standard delivery typically takes **5–7 business days**, depending on the location.
- Delivery timelines may vary for remote areas or due to unforeseen circumstances such as natural disasters or government restrictions.

### **4. Shipping Charges**

- Shipping charges are calculated based on order value, weight, and destination.
- Free shipping may be offered for orders above a certain amount, as specified on the website.
- Any customs duties or local taxes for specific regions are the responsibility of the customer.

### **5. Order Tracking**

- Once your order is dispatched, you will receive a **tracking number** via email or SMS.

- You can track your shipment through the courier's website or customer support.

## 6. Delivery Issues

- Customers must provide an accurate **delivery address**. BRS Healthcare is not responsible for delays or non-delivery caused by incorrect or incomplete addresses.
- In case of lost, damaged, or delayed shipments, contact BRS Healthcare within **7 days** of the expected delivery date. We will work with the courier service to resolve the issue.

## 7. Returns and Exchanges

- For damaged or incorrect items, please refer to our **Refund Policy** for instructions on returns and replacements.
- Items must be returned in their **original packaging** with all components intact.

## 8. Policy Updates

BRS Healthcare reserves the right to update or modify this Shipping Policy at any time. Changes will be posted on our website, and continued use of our services constitutes acceptance of the revised policy.